

Supplementary Sheet to the Service Agreement

Risk assessment (mandatory fields*)

Business partner no.	Company/owner* For branch, please give location
<p>1. What goods/services do you provide?*</p> <p>Please give a brief description of the goods/services you provide to your customers.</p>	
<p>2. In what countries do you operate?*</p> <p>Please indicate the countries in which you sell your goods/services. If your sales market is located outside the DACH region (Germany, Austria, Switzerland), please use the free text field.</p>	<p><input type="checkbox"/> Germany <input type="checkbox"/> Austria <input type="checkbox"/> Switzerland</p> <p><input type="checkbox"/> <input style="width: 150px;" type="text"/></p>
<p>3. Estimated annual turnover in EUR*</p> <p>Please state your annual turnover transacted through Nexi – by credit cards and girocard. If your annual turnover is above € 500,000, please use the free text field to state the estimated amount.</p>	<p>Annual turnover with credit cards (Visa/Mastercard)</p> <p><input type="checkbox"/> < € 100,000 <input type="checkbox"/> < € 250,000 <input type="checkbox"/> < € 500,000 <input style="width: 50px;" type="text"/></p> <p>Annual turnover with girocard</p> <p><input type="checkbox"/> < € 100,000 <input type="checkbox"/> < € 250,000 <input type="checkbox"/> < € 500,000 <input style="width: 50px;" type="text"/></p>
<p>4. How high is your average transaction volume per purchase/shopping cart?*</p> <p>Please state the approximate amount of individual transactions made through Nexi – both for credit cards and for girocard.</p>	<p>Estimated turnover amount per purchase/shopping cart (EUR) with credit cards (Visa/Mastercard) <input style="width: 100px;" type="text"/></p> <p>Estimated turnover amount per purchase/shopping cart (EUR) with girocard <input style="width: 100px;" type="text"/></p>
<p>5. How many locations/branches/webshops do you want to register as part of the contractual relationship with Nexi?*</p> <p>Please state the number of locations/branches/webshops which you think you will likely register overall during the business relationship with Nexi.</p>	<p><input type="checkbox"/> 1 <input type="checkbox"/> 2 – 5 <input type="checkbox"/> 6 – 10</p> <p><input type="checkbox"/> 11 – 20 <input type="checkbox"/> More than 20</p>
<p>Please answer the following questions if you wish to transact <u>credit card</u> turnovers through Nexi. (*)</p>	
<p>6. Do you have payments on account or advance payments? If so, please give the percentage share in total turnover. (*)</p> <p>Advance payment is understood to mean the sale of products and services which are delivered at a later point in time. That includes payments on account, memberships, subscriptions, trips, tickets, etc.</p>	<p><input type="checkbox"/> Yes: <input style="width: 80px;" type="text"/> %</p> <p><input type="checkbox"/> No</p>
<p>6a. If the answer is "Yes": What is the average interval in days between the purchase and delivery of turnovers paid in advance? (*)</p> <p>If you require payments to be made before the goods are delivered or the service is performed in full, it is necessary for us to know the average number of days the elapse between payment and delivery or performance.</p>	<p><input style="width: 60px;" type="text"/> days</p>
<p>7. How high is your credit memo ratio? Please state the percentage share of credit memos in total turnover over the past 6 months. (*)</p> <p>How high are the credit memos you issued in the last 6 months, e.g. returns by your customers, booking cancellations?</p>	<p><input style="width: 60px;" type="text"/> %</p>
<p>8. How high is your ratio of chargebacks by cardholders? Please state the percentage share in total turnover over the past 6 months. (*)</p> <p>How many return debits (chargebacks) have you received in the last six months? In the case of credit card acceptance, your existing acquirer can answer this question for you.</p>	<p><input style="width: 60px;" type="text"/> %</p> <p><input type="checkbox"/> So far, no credit card turnovers</p>