

# TABLE OF FEES AND SERVICES NEXI GERMANY GMBH (GERMANY)

AS OF 01 JULY 2023

Service	Service fees	Notes
<b>1. Nexi payment terminals – fast, secure processing of all cashless payment methods via POS terminals</b>		
Installation charge for self-installation	€50.00	once per payment terminal
Installation charge for on-site installation by service technician	€150.00	once per payment terminal
Transactions submitted via Amadeus Germany GmbH (only for travel agencies)	€0.29	per transaction <sup>2</sup>
<b>2. Expense-based services</b>		
Crediting refunds to the cardholder	€1.49	per refund <sup>2</sup>
Processing chargebacks of card transactions	€40.00	per event <sup>4</sup>
Processing chargebacks of card transactions in Chargeback Light model	€10.00	per event <sup>4</sup>
PCI DSS Non-compliance fine (not applicable if PCI compliance is confirmed)	€20.00	monthly
Service fee for processing Visa transactions regardless of the issuing country of the card	€0.01 0.049%	per transaction of the authorised amount <sup>1</sup> for domestic and intraregional card transactions <sup>3</sup>
	€0.05 0.39%	per transaction of the authorised amount <sup>1</sup> for interregional card transactions <sup>3</sup>
Fee for processing Mastercard/Maestro authorisations	0.009%	of the authorised amount <sup>1</sup> for domestic and intraregional card transactions <sup>3</sup>
	0.09%	for interregional card transactions <sup>3</sup>
Processing a Mastercard reservation for a merchant country in Europe, including Germany, Austria and Switzerland; excluding the countries listed below:	0.08%	of the reserved amount <sup>2</sup> (minimum €0.01)
Processing a Mastercard reservation for the merchant countries Belgium, Netherlands, Luxembourg, Spain or Portugal	0.05%	of the reserved amount <sup>2</sup> (minimum €0.01)
Processing a Mastercard reservation for the merchant countries United Kingdom, Ireland or France	0.02%	of the reserved amount <sup>2</sup> (minimum €0.01)
Processing a Mastercard transaction that is not designated as a reservation and meets one or more of the following criteria: <ul style="list-style-type: none"> <li>• submission is made later than three working days after transaction date</li> <li>• authorisation amount is not the same as submission amount</li> <li>• authorisation currency is not the same as submission currency</li> <li>• cancellation of the transaction</li> </ul>	0.25%	of the authorised amount <sup>2</sup> (at least €0.03)  (Mastercard processing integrity fee)
Processing transactions via non-EMV-certified POS terminals and systems	0.49%	of the transaction amount <sup>2</sup>
Processing of card data entered into the POS terminal manually (magnetic stripe not read). Does not apply to clients with MoTo/e-commerce contract and Nexi Payengine solution.	0.35%	of the transaction amount <sup>2</sup>
Commission for settlement of commercial-card transactions	1.30%	of the transaction amount <sup>1</sup>
Service fee for processing business-to-business transactions	0.60%	per transaction of the authorised amount <sup>1</sup> for domestic and intraregional card transactions <sup>3</sup>
	1.00%	for interregional card transactions
Service charge for processing payments made with cards issued outside of the eurozone	1.00%	of the transaction amount <sup>1</sup>
Processing transactions via terminals/systems without contactless capability or on which contactless capability has not been activated	0.09%	of the transaction amount <sup>1</sup>
Processing transactions without the use of 3D Secure authentication processes such as Mastercard SecureCode or Verified by Visa	0.30%	of the transaction amount <sup>1</sup>
Single Tap Terminal Enablement fee for Mastercard/Maestro: fee for processing transactions on terminals without Single Tap capability	0.044%	of the transaction amount <sup>1</sup>
Fee for processing Visa card transactions in distance selling (mail/phone orders and e-commerce) <sup>5</sup>	0.55%	of the transaction amount <sup>1</sup> for interregional card transactions <sup>3</sup>
Mastercard acceptance development fee: fee for domestic Mastercard transactions (card issued in Germany by a German contract partner)	0.02%	of the transaction amount <sup>1</sup>
Mastercard Card Payment Promotion Fund Germany: charge for processing transactions when the merchant country is Germany and the format		
<b>Mastercard transactions:</b>		
domestic and intraregional <sup>2</sup>	0.039% + €0.01	of the transaction amount <sup>1</sup> per transaction
interregional <sup>2</sup>	0.19% + €0.02	of the transaction amount <sup>1</sup> per transaction

Service	Service fees	Notes
<b>Maestro transactions:</b>		
domestic and intraregional <sup>2</sup>	0.09% + €0.01	of the transaction amount <sup>1</sup> per transaction
interregional <sup>2</sup>	0.19% + €0.02	of the transaction amount <sup>1</sup> per transaction
Mastercard Germany Innovation Fund & Purchase Volume Fee: Charge for processing Mastercard/Maestro transactions when the merchant country is Germany	0.07%	of the transaction amount <sup>1</sup>
Mastercard Fee for processing Mastercard/Maestro refunds to the cardholder	€0.49	per refund <sup>1</sup>
Service fee for processing intra-regional transactions with Visa cards issued in Switzerland	0.47%	of the transaction amount <sup>1</sup>
Service fee for processing intra-regional transactions with Visa cards issued in Israel or Turkey	1.10%	of the transaction amount <sup>1</sup>
Fee for processing Mastercard Currency Matching transactions	0.20%	of the transaction amount <sup>1</sup>
Fee for processing 3D-Secure transactions	€0.04	per transaction
Nexi Merchant Portal	free of charge	Nexi takes care of these monthly per
• User access for up to 5 users	€1.99	additional user
• Additional user access		
Processing paper authorisation requests by fax list	€29.99	per fax list
Switching to submission of card transactions in electronic batch process (delayed batch submission)	0.30%	increasing the discount rate and/or the acquirer service fee
Address verification of the cardholder	€6.50	per request
• Address verification for Mastercard and Visa in Germany	€10.00	per request
• Address verification for Mastercard and Visa in Europe	€13.00	per request
• Address verification for Mastercard and Visa outside Europe		
Providing duplicates of contracts, statements and individual transaction lists	€14.99	per document
Individual transaction list ETRAX (CSV file)	€1.49	per file
Report by post or as PDF file (e.g. individual transaction list)	€1.99	per document (up to ten pages)
Transferring card transactions to a foreign bank account	0.05%	increasing the commission rate and/or the acquirer service fee (at least €7.99 per credit transfer)
Installation of security procedures Mastercard SecureCode, Maestro SecureCode and Verified by Visa for e-commerce	€199.00	once
Service fee for Nexi Security Center	€5.00	monthly
Flat fee for account data compromise (ADC) incidents	€1,500.00	per incident
Special individual services (e.g. analyses and reports)	€75.00	per hour
Submission of card transactions on paper using Nexi sales slips	0.50%	of the transaction amount <sup>2</sup>
Switching to Dynamic Currency Conversion, which enables foreign cardholders to settle transactions in their home currency	€3.95	monthly
Activation of tipping function	0.10%	increasing the discount rate and/or the acquirer service fee

#### 4. Currency conversions

1. If the contract partner submits a card transaction to Nexi in a currency (transaction currency) for which Nexi has no settlement account, Nexi converts the card transaction from the transaction currency into euros. If the contract partner has agreed with Nexi that card transactions are to be credited in a currency (credit currency) for which Nexi has no settlement account, Nexi converts the card transaction from the transaction currency or – if the card transaction was converted from the transaction currency into euros in accordance with sentence 1 – from euros to the credit currency. Sentences 1 and 2 apply accordingly for chargebacks and the debiting of credits, whereby the currency conversion takes place in the reverse order, to the extent that the corresponding currencies are not identical.
2. Currencies are converted on the settlement date. The settlement date for Mastercard, UnionPay, JCB, DCI and Maestro is the calendar date before the card transaction was submitted, the chargeback is debited or the credit is submitted. The settlement date for Visa and V Pay is the calendar date after the card transaction is submitted, the chargeback is debited or the credit is submitted.
3. Currencies are converted on the basis of the Nexi digital exchange rate table. This is published under [www.nexigroup.com](http://www.nexigroup.com). The settlement rates are calculated on every working day from 8 a.m. Changes to these exchange rates take effect directly and without any prior notification of the contract partner.

All fees are subject to German VAT at the statutory rate.

<sup>1)</sup> in addition to the commission

<sup>2)</sup> in addition to the commission or acquirer service fee

<sup>3)</sup> see [www.nexigroup.com](http://www.nexigroup.com) for regional definitions

<sup>4)</sup> irrespective of whether the chargeback is successfully reversed