

Data protection information

For card payments (direct debit/girocard/credit cards) we work with Concardis GmbH (Concardis), Helfmann Park 7, D-65760 Eschborn, represented by its managing directors Mark Freese, Jens Mahlke and Luca Zanotti.

In this context, card data are transferred to the above company in addition to the purchase amount and date.

All payment data, as well as data on any chargebacks, are only stored for as long as necessary to process the payment (including processing of any chargebacks and collection of the receivable) and to combat fraud. Data are generally deleted no later than 13 months after collection.

Data may be stored for longer if and for as long as necessary to comply with statutory regulations or to prosecute a concrete case of fraud. The legal basis for data processing is Art. 6 para. 1 f) General Data Protection Regulation.

You can request information about your data, ask for it to be rectified or deleted and for processing to be restricted and/or you can withhold your consent to the processing of your data. If you have any questions about data processing by Concardis or to exercise your aforementioned rights, you can write to the data protection officer at the address provided above or by email to Datenschutzbeauftragter@concardis.com.

Furthermore, you have the right to complain to a supervisory authority (in Germany to the state data protection officer). You are advised that you have no statutory or contractual obligation to provide your payment data. If you do not wish to provide your payment data you can choose another payment method (e.g. cash).